

Quality Management Policy Statement

MB3 Group Limited operates a Quality Management System [QMS] for all our operations of works.

Our Directors & Management teams are committed to:

- 1. Developing and improving the QMS
- 2. Communicate and ensure all personnel understand the requirements of this Quality Policy Statement and adheres to the procedure set out within the Company's Quality Manual and other procedures.
- 3. Provide training and apply 'Lessons Learned' from our projects.
- 4. The monitoring & enhancement of Customer's Satisfaction.

Alle

The Organisation has a principal quality objective to always deliver a safe & high-quality service/project, which is right first time, on time, within budget and defect free using the following:

- 1. Communicate throughout the Organisation the importance and benefits of Quality Management to not only meet Customer needs, but also complying with all legal statutory and regulatory requirements.
- 2. Ensure management reviews set and review the quality objectives and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the QMS.
- 3. That the MB3 Group Quality Management culture is embedded within our suppliers, and contractors.
- 4. Throughout its day-to-day activities, the expectation from the Directors is that everyone within the company will constantly monitor our quality performance and implements Continual improvements when appropriate.
- 5. Feedback from Management Reviews, will be regularly discussed/issued as a means of communicating the our performance and compliance delivery of the QMS.
- 6. This Quality Policy Statement is routinely reviewed to ensure its continuing suitability. Copies of the Quality Policy Statement are made available to all members of the Organisation, suppliers and supply chain.

Graeme Miller Director April 2023